

2.1 LP – QUALITY LEADERSHIP POLICY STATEMENT

Arteak is committed to delivering consistent, high-quality services that meet or exceed client requirements and support safe, compliant, and reliable operations.

Our work is undertaken in high-risk and complex environments where quality failures can create safety risk, operational disruption, and loss of client confidence. Quality is therefore integral to everything we do.

Arteak is committed to:

- Delivering services in accordance with agreed scope, specifications, and client requirements
- Providing competent, experienced, and appropriately authorised personnel
- Applying disciplined planning, execution, and verification to all work activities
- Complying with applicable legal, regulatory, and contractual obligations
- Maintaining an effective Integrated Management System aligned with recognised international quality standards
- Monitoring performance and implementing corrective action where deficiencies are identified
- Continual improvement of our processes, systems, and service delivery

Arteak personnel are expected to perform their duties in accordance with Arteak requirements and client expectations, and to escalate deviations, non-conformances, or concerns through appropriate channels.

This policy applies to all employees, self-employed contractors, subcontractors, and any individual performing services for Arteak or on behalf of its clients.

Compliance with this policy is a condition of engagement.

This policy is supported by Arteak's governance policies, frameworks, procedures, and operational controls, which together form Arteak's management system and define how requirements are implemented, monitored, and assured in practice.



Approved by
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